



**SANTA CLARA COUNTY LEGAL PROFESSIONALS ASSOCIATION**  
*presents*

# “TECHNIQUES FOR COMMUNICATING WITH YOUR CLIENTS EFFECTIVELY”

At the heart of any successful firm is the ability to foster and maintain client relationships. By using a divorce case as an example, this presentation highlights the important role legal support staff plays in maintaining a positive relationship with the client, and offers tools client-facing staff can use to add value to their firm by increasing the likelihood of having successful interactions with clients who are going through challenging life moments.

**Guest Speaker**  
**Michelle Brunson**  
Attorney  
McManis Faulkner



**Wednesday,  
January 12, 2022**



**6:00 pm: Registration &  
Networking  
6:30: Dinner & Program**



**Location:  
Flames Eatery & Bar  
88 S. Fourth St., San Jose**



**\$33.00** (Dinner, CLE credit)  
**\$23.00** (CLE credit, No Dinner)  
**Free** (No Dinner or CLE credit)

Register and pay via credit card at [www.sccolpa.org/events](http://www.sccolpa.org/events).

Cash/checks not accepted.

No refunds if reservation is canceled within 24 hours of the event

This activity has been approved for minimum continuing legal education credit by the State Bar of California in the amount of 0.75 hours, of which 0.00 hours will apply to legal ethics, law practice management, prevention, detection, and treatment of substance abuse and emotional distress, or elimination of bias